

General terms and conditions

1. The laboratory uses suitable methods for the given tests and in accordance with the scope of accreditation of SP LABORATORIJA AD Bečej, which can be found on the website of the Accreditation Body of Serbia under accreditation number 01-018.
2. Determination of pesticide residues in food and animal feed, determination of metals and metalloids in food, animal feed and water, determination of mycotoxins and plant toxins in food and animal feed and analyses of genetic modification in plant materials and technologically processed products with ingredients of plant origin are carried out within the flexible scope of accreditation.
3. Only written acceptance of offer received within the validity period of the offer is considered as a valid contract between the parties.
4. The findings that are issued are based solely on the received samples and in accordance with the information and instructions defined by the Client and refer exclusively to those specific samples. SP LABORATORIJA AD Bečej is solely responsible to the Client. All findings and tests are carried out with due professional care, however the liability of SP LABORATORIJA AD Bečej on any basis for direct damages is limited to the amount of twice value of the fee for the tests that are the subject of the offer. Liability for indirect damages on any basis is expressly excluded.
5. If the client requests a statement of conformity of the test results with the corresponding reference document, SP LABORATORIJA AD Bečej will take into account the measurement uncertainty of the results. The decision rule used when issuing a statement of conformity is a binary (simple) shared risk decision rule (item 4.2.1 ILAC-G8:09/2019):

Upper limit of acceptance					Lower limit of acceptance
Statement of conformity	Case 1	Case 2	Case 3	Case 4	
	the measurement result with expanded measurement uncertainty is within the specification	the measurement result is within the specification limit, but the extended measurement uncertainty interval exceeds the specification limit	the result is outside the specification limit, but the expanded measurement uncertainty interval is within the specification limit	the measurement result with the expanded measurement uncertainty is not within the specification	
	Compliant	Compliant (note: compliance cannot be confirmed, with a 95% confidence level for the expanded measurement uncertainty, for "specified parameter")	Not compliant (note: non-compliance cannot be confirmed, with a 95% confidence level for the expanded measurement uncertainty, for "specified parameter").	Not compliant	

U=95% expanded measurement uncertainty

The aforementioned decision-making rule is always applied, except in the case when the regulatory body prescribes otherwise by its act (eg permitted deviations defined by the Regulation on the quality of animal feed, the Regulation on determining the annual program of post-registration control of plant protection products...).

6. If the client requests opinion on safety or health suitability: a positive opinion on the safety or health suitability of the samples will be issued when the results of all measurements are within the scope of the Law and its by-laws, and as a negative opinion, when the results of any of the safety parameters (microbiological criteria safety, contaminant, residue...) is outside the scope of the Law.

7. In accordance with item 6.6.1 SRPS ISO/IEC 17025:2017: SP LABORATORIJA AD Bečej is responsible for the selection of external provider of testing services, except when the client or administrative body insists on hiring a specific external provider of testing services

3. Neither information obtained during laboratory activities SP LABORATORIJA AD Bečej cannot be made public without the consent of the client, except when state authorities request it by direct order.

4. At the request of the client, SP LABORATORIJA AD Bečej provides the procedure for resolving complaints and is responsible for decisions in the process of resolving complaints.

5. By accepting the offer, parties accepts all general terms and conditions .

6. The law in force in the Republic of Serbia will apply to issues that are not expressly regulated by the agreement of the parties in writing.

7. The parties agree that all possible disputes arising from or in connection with offer shall be resolved by the court of actual and territorial jurisdiction according to the seat of the defendant.